



WalkMe Premium for SAP Concur Solutions

WalkMe Premium for SAP Concur Solutions

A customizable digital adoption platform that drives outcomes and increases return on investment

You've made a significant investment in your SAP Concur solutions, not only in software costs, but in the time and resources devoted to researching, choosing and deploying your travel and expense (T&E) systems. It would be understandable to think the work is now done, but in fact it's just beginning. For your software to successfully deliver on its business value your employees need to use it

“Nearly two-thirds of CIOs believe that the majority of their licenses should be used by workers, even if that use is not mandated.”

The CIO Outlook for 2021: Delivering Business ROI at Scale, Constellation Research.

WalkMe Premium for SAP Concur solutions helps with this last, yet on-going phase of software deployment by providing a digital adoption platform (DAP) that encourages employees not only to use your T&E solutions, but to use them regularly, correctly and even enjoy the experience.

Digital adoption platforms are the way forward

Digital transformation has gone from a buzzword to an imperative. While the benefits of digitization have been apparent for a long time, a worldwide pandemic accelerated its importance by thrusting the world into a remote reality, a reality that will continue in one way or another for the foreseeable future.

WalkMe Premium for SAP Concur solutions is a code—a digital adoption platform that enables you to measure, drive, and act in order to maximize the impact of your SAP Concur solutions and accelerate time to value.

Enhanced Support and Efficiency with Configuration Services

You will benefit from professional custom tour management when combined with configuration services. With our experts handling fixes and updates, users experience fewer disruptions and more effective assistance

Benefits of WalkMe Premium for SAP Concur solutions

- Increase solution adoption through experiential learning
- Drive compliance of T&E policies
- Improve employee experience
- Accelerate time to value
- Maximize productivity across user groups
- Enhance your T&E solutions



Increase solution adoption through experiential learning

WalkMe Premium for SAP Concur solutions puts learning in context and in the moment with embedded integration. Users learn by doing, which helps make training memorable, particularly for infrequent users. Different types of assistance, from pop-ups and walk-thru's to on-demand information, accommodate different needs and learning styles.

Drive Compliance of Travel and Expense Policies

Your SAP Concur solutions provide the means for enforcing your travel and expense policies. These frameworks drive everything from spend management and regulatory adherence, to ensuring employee safety through duty of care. It's imperative employees adopt these systems in order to realize the benefits these policies provide.

Improve employee experience

Positive employee experience delivers countless benefits—reducing churn, encouraging referrals, and improving business image to name just a few. More than ever, employees have the flexibility to leave organizations that don't invest in their satisfaction. Make sure that doesn't happen by ensuring tools are easy to use and don't create a drag on productivity.

Accelerate time to value whatever the 'new normal'

Things are always changing. Headcount fluctuates, strategies shift, policies are updated. You invested in your SAP Concur solutions to deliver business impact not just today, but into the unknowable future. By accelerating onboarding and increasing adoption you speed your return on investment no matter where the 'new normal' takes you.

Maximize Productivity Across the Organization

Many teams beyond end users can benefit from WalkMe Premium for SAP Concur solutions. IT and Administrators, often bogged down with maintenance and support issues, can now focus on more strategic activities. Meanwhile, trainers can use dashboards to analyze adoption and easily modify training to meet changing needs, or address blockers to learning.

Continuously enhance your Travel and Expense solutions

Users ultimately define the success of a solution and as a result can provide a valuable listening post to uncover opportunities to enhance your T&E Solutions. Combined with pre-built content that helps you leverage the subject matter expertise of SAP Concur you can continue to expand the value of your investment in almost limitless ways.



Learn more

Visit concur.com or contact your SAP Concur solutions representative to learn more about WalkMe Premium for SAP Concur solutions.