



Concur Advanced Care

Get ongoing support to help ensure you get the most out of your SAP solution

Maximize Your SAP Concur Investment

After investing in your SAP Concur solution you naturally want to see results. But not just any results. You want your solution optimized for your organization's specific needs, both quickly and continuously.

Concur Advanced Care delivers those results.

Concur Advanced Care provides ongoing support to help ensure you get the most from your solution. Rather than spending months getting up to speed, your designated consultant can hit the ground running, allowing your employees to stay focused on their primary responsibilities while still reaping the benefits your SAP Concur solution provides.

Concur Advanced Care Provides:



Designated Consultant

To help solve problems and identify opportunities



Ongoing Access

To help when you need it.



Strategic Success

Planning to maximize your investment



Onboarding Assistance


For new Authorized Support Contacts


What Customers Are Saying About Concur Advanced Care


“Having that designated person, with their knowledge, how they provide proactive consulting and feedback, drives us to make the right decisions.”


“Advanced Care has been a life saver since we lost the people who set up SAP Concur back in 2009.”


Your Business Is Your Business

 **Goals-Based Engagement**
More than just a help line, your consultant will build a strategic success plan specific to your organization. Quarterly reviews help ensure you stay on track and get the most from your solution every day.

 **Innovation Review**
No more sifting through pages of release notes to figure out what might be useful. Your consultant will provide regular reviews of new features relevant to your organization and how best to deploy them.

 **Solution Configuration**
Your organization, your rules. We can suggest best practice configuration to help optimize compliance, establish user permissions, and define rules to identify policy violations.

 **Knowledge Continuity**
Even as employees come and go your Concur Advanced Care consultant will be there to provide consistent, accessible solution knowledge. They can even provide training assistance for new Authorized Support Contacts.

 **Interactive Site Workshop**
Each year we will conduct a deep-dive review of your configuration and discuss ways to leverage best practices, tidy up the system, and ensure your solution continues to meet your objectives.

Don't wait for a return on your investment. Optimize your solution today **with Concur Advanced Care.**



Learn more at concur.com/advanced-care-support
or at the SAP Concur [blog](#)