



Concur Select Care

Get the most out of your SAP Concur system by putting SAP Concur experts to work for you

Gain the full power of SAP Concur with personalized, proactive, and ongoing support

As your organization expands, your financial and IT systems can become overly complex and decentralized, making it difficult to have the visibility and control you need to manage your SAP Concur solution.

Concur Select Care can help. Our personalized, enhanced support network meets you where you are, providing goals-based engagement, expert guidance and ongoing proactive support.

Collaborate with SAP Concur

With Concur Select Care, your organization gains a special opportunity to collaborate with SAP Concur to achieve your goals. We will work together to build a tailored engagement plan for your organization.

Drive Success with Concur Select Care:

Enhanced Collaboration

Work with our experts for business planning and new feature adoption, and to build a tailored success plan.

Goals Achievement

Meet with experts one-on-one, and receive ongoing best practices, consulting and configuration support.

Innovation

Receive personalized guidance on release notes and access to product experts to discuss business needs as related to new feature requests.

Mission-critical Support

Enjoy enhanced SLAs, trend analysis to proactively address risks, and release weekend support for critical issues.

With Concur Select Care, Your Organization Can Optimize and Unlock the Value of Your Sap Concur Solution:

- 1 Enhanced SLAs:**
Receive high-priority handling for support cases for faster issue resolution.
- 2 Current innovation:**
Review upcoming release notes and how they apply to your organization, and receive release-weekend support for critical issues.
- 3 Looking ahead:**
Stay up-to-date with a biannual collective roadmap presentation specifically for Concur Select Care subscribers.

Take the Next Step

To learn if Concur Select Care is right for your organization, contact your SAP Concur sales representative.

The Unique Benefits of Concur Select Care

In today's hyperconnected world, businesses must be nimble and move quickly, functioning at the highest possible capacity. Concur Select Care can help you streamline and improve productivity and profitability with multiple benefits not available to other customers, including:

- Interactive site workshop designed to engage in discussion and activity on configuration
- Personalized product experts and planning interaction
- Ongoing optimization consultation
- Business process-specific monitoring and support
- Global expansion guidance and consultation
- Early insight into new releases
- System administrator training consulting



To learn if Concur Select Care is right for your organization go to concur.com/en-us/select-care or the SAP Concur [blog](#)