



Improve back office productivity and employee experience with SAP Concur solutions.

Managing your organization's spend is now, more than ever, a critical component to success and survival. And no one feels that burden more than your finance team. For those employees who pay the bills, oversee budgets, create policies, and ensure spending compliance the stakes have never been higher.

Helping your employees efficiently and effectively manage these activities plays a key role in how they view your company. And their experience can have direct impact on your organization's success.

Companies that invest in their employee's satisfaction undergo fewer turnovers and the costs associated with them, including disruptions to business continuity. Employees have signaled they will vote with their feet by leaving any company that doesn't provide the experience they expect. And with more willingness to work remotely — and more opportunities to do so — employees are enjoying ever-increasing power and influence.

The companies that will thrive, and be ready for what comes next, are those that recognize the value a stable, happy workforce can offer. They will provide tools and AI enabled technology that help employees not only work more efficiently, but more strategically so they can create solutions that have lasting impact. SAP Concur solutions can help. Our portfolio of products can help deliver a positive employee experience while at the same time strengthening your spend management process and policies.



57% of CFOs saying they are heavily investing in growth¹.



Generative AI can **improve a highly skilled worker's performance by as much as 40%** compared with workers who don't use it².



More than half (52%) finance leaders said turnover remains a significant problem for their organizations³.

Sources:

1. SAP Concur 2024 [CFO Insights Report](#)
2. [MIT Sloan School](#)
3. [CFO.com](#)

Finance Staff Concern	Solution	Product
I don't want to be the bad guy, bugging my co-workers to submit or approve expense reports.	Provide expense tools that are easy and intuitive to use, reducing stressful interactions between your finance team and frustrated end users.	Concur Expense
I'm having a hard time spotting non-compliant spend, whether accidental or intentional.	Provide a tool that automatically checks expense reports to detect fraud and compliance issues in near real-time.	Verify
I get so many invoices from so many vendors I can't keep track of them all and worry some may even get lost.	Have your invoices sent directly to Concur Invoice. As a trusted partner we'll take care of the sorting, scanning, and data verification before adding them to your normal workflow.	Concur Invoice
Manual accounts payable processes are slowing me down and increasing the risk of errors.	Digitalize your accounts payable end-to-end process to reduce processing time, increase efficiency, and improve accuracy.	Concur Invoice
I want my employees to access trainings or guidance easily when they have questions about the systems.	Provide self-service guidance and intuitive step-by-step content via on-screen UI to drive better knowledge retention and higher user engagement.	Concur User Assistant by WalkMe
I need more time to spend on high-value activities like improving process, policies, and overall financial health.	Outsource necessary, but time-consuming audit tasks to subject matter experts who can lighten the workload.	Intelligent Audit
I worry I might not be maximizing VAT reclaim, or worse.	Provide a dynamically updated VAT compliance platform that digitizes the compliance process, maximizes recovery and build a strong compliance strategy.	SAP Concur for Global Tax Management
I need to make recommendations to improve spend management, but I don't have all the information I need.	Deploy a unified view of spending through simple, yet powerful dashboards tailored to business needs. Go the extra mile by providing expert, consultative support.	Intelligence, Consultative Intelligence

SAP Concur solutions help employees work smarter, not harder

1.65 days

to approve expense reports¹

80%

receipt attachment rate¹

92%

expense reports audited¹

26%

reduction in budget overspending²

11%

cost savings realized through supplier-negotiated rates and discounts²

Sources:

1. SAP Concur Global Customer benchmark data
2. Analysys Mason 2022, Travel, Expense, and Vendor Invoice Management Study



Learn more

Visit concur.com or contact your Sales Representative to enhance back office productivity and employee experience.